



CPOE Implementation at the University of Utah

Lessons Learned

June 12, 2009

CPOE Time Line

- June 2003 – Begin Design and Build of CPOE with Cerner—later on hold due to work on supply chain
- September 2005—Begin active CPOE design/build
 - CERNER ASC (Accelerated Solutions Center)
- June 2007—Nursing Documentation Live
- March 2008—CPOE Go-Live rescheduled due to network concerns
- April 18, 2009—Burn Unit CPOE Go-Live
- April 27, 2009—Newborn ICU CPOE Go-Live
- April 30, 2009—UNI CPOE Go-Live
- May 2, 2009—CPOE Go-Live (All Inpatient Units)

What Went Well

Department Liaisons For Ordersets

Medicine Michael Strong			Surgery Steve Morris		
Anticoagulation Bob Pendleton Michelle Wheeler	BMT Vicky McKinney Kristin Vinik	Cardiology Roger Freedman	Anesthesia Jeff Lu APS Byron Bankhead	BTICU Steve Morris	CT Surgery David Bull Patty Meldrum
GI Kathy Peterson	Heme/Onc Patricia Jeppson Daniel Sageser	Infectious Disease Harry Rosado	ENT Frank Warren	General Surgery Steve Morris	GYN Ingrid Nygaard
Internal Medicine Michael Strong	IR Allene Burdette	NCC/Neurology Elaine Skalibran	IMCU Ted Kimball	NBICU Phil Pincock	Neurosurgery Elaine Skalibran
Nursery Karen Buchi	MICU Bo Markewitz	Psychiatry Michael Lowry	OB Howard Sharp	Ortho Brodke,Beals,Greis Erickson,Horwitz,Randall	PMPC Deborah Thorpe
Pulmonary Wayne Samuelson	Rehab	Renal Martin Gregory	Plastics Alison Evans	SICU Richard Barton	Transplant Crystal Truax
			Trauma Steve Morris	Urology Andy Southwick	Vascular Larry Kraiss Joanna Lynch

What Went Well

- Burn Unit Pilot
 - Adrian
- Wide spread use of ‘Super Users’
- Daily ‘De-briefing’ Sessions
- IT Command Center
- Nursing Documentation before COPE

Could Improve

- Workflow with laboratory orders
- Radiology catalogue